

ADDING TESTIMONIALS/REVIEWS TO YOUR WEBSITE

Adding Testimonials to BoldTrail Website

Add a Manual Testimonial

- 1. Log in to your remax.net MaxCenter. Click Platform MaxTech Powered by Bold Trail.
- 2. On the left menu, click Website → Testimonials or at SEARCH Type Website Testimonials.
- 3. Click SITE CONTENT
- 4. Select Add Testimonial.
- 5. Fill in the fields:
 - Client Name
 - o Testimonial / Review Text
- 6. Click **Save** → The testimonial will now display on your BoldTrail site's testimonial section.
- Add a Zillow Testimonial (Import from Zillow)
 - 1. Go to **Website** → **Testimonials** in your BoldTrail dashboard.
 - 2. Click Import from Zillow.
 - 3. Enter your **Zillow Screen Name** (how to find is below) OR **Email**.
 - 4. Select which reviews you want to display → Save.

Steps to Find Your Zillow Screen Name

1. Log in to Zillow

- Go to www.zillow.com.
- o Click **Sign In** in the upper right corner.
- Log in with the email and password associated with your agent account.

2. Access Your Profile

- o Once logged in, click on your **profile icon** (top right corner).
- From the dropdown menu, select "Profile" or "Account Settings."

3. Go to Profile Settings

- On your profile page, look for "Profile" or "Profile Information."
- o This is where your display information is managed.

4. Locate Your Screen Name

- o Your **Zillow Screen Name** will usually appear at the top of your profile page.
- o It may be shown under your photo or in the "Public Profile" section.
- This is the name the public sees when you respond to leads, post reviews, or contribute in Zillow forums.

Can Other Reviews Be Added?



- BoldTrail supports **manual entry** for reviews from other platforms (Google, Facebook, Realtor.com, Yelp, etc.).
- Simply copy the text of the review and **add it manually** through the **Add Testimonial** option.
- You can also note the source in the "Client Name" field (e.g., John D. Google Review).

ADDING RATE MY AGENT TO YOUR REVIEWS

★ Steps to Show RateMyAgent Testimonials on Your BoldTrail Website

1. Log in to BoldTrail (kvCORE)

- Go to your BoldTrail dashboard.
- From the left-hand menu, click on Web & IDX.

2. Open Site Settings

- Inside Web & IDX, click Site Content → Testimonials.
- This is where all reviews/testimonials (manual + integrations like RateMyAgent) are managed.

3. Confirm RateMyAgent Feed

- Once you've connected RateMyAgent (via the API token integration I outlined earlier), the system will **pull in your reviews automatically**.
- In the Testimonials section, you should see:
 - Manual testimonials you've added.
 - Auto-imported reviews from RateMyAgent.

4. Choose Display Location

- Still under Web & IDX → Site Settings, go to Testimonials Settings.
- Options typically include:
 - Dedicated Testimonials Page (auto-created by BoldTrail).
 - Homepage Testimonials Widget (adds a rotating/review carousel section on your homepage).
 - Custom Page Block (if you want to embed testimonials on a Buyer/Seller info page, Neighborhood page, etc.).
- To add to homepage → toggle on "Show Testimonials on Homepage".
- To add to another page → use the Page Editor → Add Content Block → choose Testimonials.

5. Customize Display

- Reviews pull in randomly (up to 20 at a time) from your RateMyAgent feed.
- You can reorder or "pin" specific testimonials manually if you want them to always appear first.
- Some BoldTrail sites also let you adjust:
 - o Number of testimonials per page.
 - o Carousel vs. list view.
 - o Show agent photo / star rating toggle.

6. Publish & Check

- Click Save Settings.
- Visit your live site → confirm that your RateMyAgent testimonials are showing.
- If you enabled homepage display, you should see them in a slider or card format.

If you need any additional help please reach out to Karen or Gina.